



**Increase Sales
Reduce Cost
Improve Productivity**

Unlimited Local and Long Distance Calling

Each user of Orlando IT Services' Hosted Phone System service has access to Unlimited Calling anywhere in the Continental USA and Canada. Stop paying your local telco provider high monthly fees for restricted local calling and eliminate your domestic long distance expenses.

Predictable Fixed Cost Phone Service

Orlando IT Services Bundles your Phone System and Voice Service into one solution for one low flat rate. Get All Features with No up-charges, No add-ons, No overages and No "catches". Enjoy the immediate advantage with one vendor for a complete telecom solution that will save you money and increase productivity.



Cloud Based System

We take care of the phone system in our fully redundant data center. All you need are IP phones that plug directly into the internet via your existing network.



Virtual Receptionist

Improve your customer experience with a professional greeting and route them to any employee, department or any other destination like a cell phone.



Web Management

Our simple to use portal allows you to access your features and settings 24/7 via the web. Make simple changes or even choose to give your employees access to manage find-me-follow-me, voicemail-to-email and more.



Unified Messaging

Combine all your voicemail into one place for easier management. Choose to see your messages on our online portal or have them forwarded to your email and cell phone.

Orlando IT Services vs. "BIG TELEPHONE COMPANIES"

- We're 100% focused on IP Telephony and Cloud Communications
- We provide expert, on-site surveys to prepare your business for IP voice
- We deliver superior US based support and service to all your staff
- We're a single source for Service, Hardware, Installation and Maintenance

Cost Effective

Orlando IT Services' Hosted Phone System provides the features and management control of a premise based phone system, without the upfront investment and ongoing support costs a PBX or Key System requires. Orlando IT Services Hosted solution provides a lower total cost of ownership than premise based or Centrex solutions.

Feature Rich

Our Hosted Phone System is available with all features and no restrictions at no extra cost to you. Greet callers with a professional recording and voice menu, automatically route them to departments, enable "follow me" call routing, receive voicemail in your email box and much more. Enjoy Enterprise features at a Small Business price.

Fully Managed

Orlando IT Services tailors your services to your exact requirements and delivers a Hassle Free, All Inclusive Hosted Phone System. As a fully managed solution there is no need to source your service, hardware, installation and maintenance from different vendors. We handle the details so you can focus on what's important: Your Business.

Seamless Transition

Orlando IT Services voice services are incredibly easy to implement, manage, and use. Plus, choosing Orlando IT Services as your telecom provider requires no changes to your existing phone numbers, including Direct Inward Dial (DID) and toll-free number.



FEATURES AT A GLANCE

Most Popular

Auto Attendants
Hunt Groups
Custom Hold Music
Extension Dialing
Call Transfer
After Hours Call Routing

Advanced

Operator Console
Company Directories
ACD Call Queues
CRM Integration
Automatic Failover
Click to Call

User

Find me – Follow me
Voicemail to Email
Call Recording
Caller ID Blocking
Call Screening
File to Fax

Web Portals

View Call Records
Configure Voicemail
Manage Extensions
Change Forwarding
Adjust Hunt Groups
Change IVR Settings

Strategic Partners:

